



H.E.L.P.

Annual Report for 2017

Because Older Adults Matter

H.E.L.P. is dedicated to empowering older adults and their families by providing impartial information, education and counseling on elder care, law, finances and consumer protections so they may lead lives with security and dignity. We provide current and accurate information on care resources, legal protections and financial planning tools. Our purpose is to ensure that older adults and their families will be able to make well-informed decisions on what might be in store. In this 2017 annual report, we would like to share some information on those who came to us for assistance, and those whose donations made our continued services secure.

Education and Counseling Services

Programs

Private Consultations on long term care planning, estate administration, healthcare services.

Full Classes – two hour classes that provide information on ways to stay in charge with powers of attorney for healthcare and finances; wills, trusts, probate-court avoiders; elder residential care options; financial planning tools, Medi-Cal coverage for nursing home care, Medicare, safety at home, consumer issues and avoiding elder abuse.

Mini Classes – 30 to 60 minute presentations on aging preparedness and care issues.

Community Advocacy - Neighborhood networking for seniors.

Listen, Then Help – in-person, telephone, e-mail, or mail information, advice and service referrals.



Publications

Nuts and Bolts Guides – concise guides making complicated issues understandable.

Your Way – end-of-life planning, communication guide and an advanced health care directive.

H.E.L.P. Is Here – quarterly magazine bringing the latest news and information on elder care, law, finances and consumer protection.



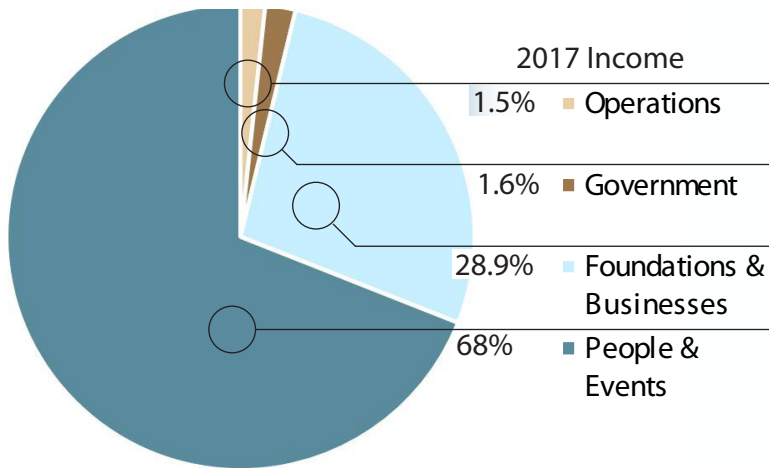
Website: www.help4srs.org

Our website offers up-to-date information and resources instantly across the United States and the world.



Financial Results

Every dollar counts – 73% of our spending goes directly to programs (unaudited, before preparation



2017 Expenses

73% Programs



27% Management,
General, & Fundraising

To provide quality services to older adults and their families, H.E.L.P. depends on generous and continuing support from its donors. In 2017, more than 98.4% of our funding relied on these donations, as shown by the pie chart above. During the earlier economic downturn, positive steps were taken by H.E.L.P.'s Board of Directors which resulted in H.E.L.P.'s improved financial strength. For the past six years, H.E.L.P. has shown growth in both financial status and delivery of programs and

Service Achievements

H.E.L.P. experienced many service achievements throughout 2017. To make sure we stay efficient and effective in the coming year, we have made noted service improvements while streamlining the staff and placing more emphasis on the contributions of volunteers, many of whom offer years of professional experience and expertise. As a result, seniors and their families are able to receive in-office legal consultations as well as advice on healthcare, financial matters, and information on available government entitlement programs. In addition, H.E.L.P. continues to partner with other organizations to present informational community classes and workshops, telephone and e-mail consultations, and helpful publications.

In 2017, H.E.L.P. presented 134 community classes with an attendance of 3,761 and participated in 18 community events impacting over 920 attendees. H.E.L.P. also distributed 28,000 publications and directly served nearly 6,500 clients. This year, more than 427,000 people visited our website to receive information on eldercare issues.

Volunteers

Bob Abelson, Brad Baker, Judith Bayer, Barbara Carlson, Linda Cochrane, Duane Conover, Kathleen Davis, Fran Day, Scott Donnelly, Kim & Chris Engen, Mary Fernandez, Barbara Freeman, Karen Gottlieb, Mark Goldberg, Sibylle Grebe, Sharon Guthrie, Deanne Hanson, Yim Hom, Shelley Johnston, Laura Kauls, Joyce Kochanowski, Sharmone La Rose, Stephen Love, Cathy Luciano, Mardy Maehara, Hugh McIntyre, M.D., Linda Moriwaki, Sally Moton, The Honorable George Nakano, The Honorable Maureen O'Donnell, Beth O'Gorman, Peter Pettler, Sharon Ryan, Nancy Scott, Nick Shubin, Linda Smith, Kimberli Taylor, Hillary Watts

Donors (Cumulative Lifetime Donations Through 2017)

Support Levels

Mega Super Colossal H.E.L.P.er - \$50,000 or more; **Super Colossal H.E.L.P.er** - \$25,000 to \$49,999; **Colossal H.E.L.P.er** - \$10,000 to \$24,999; **Benefactors** - \$2,500 to \$9,999; **Partners** - \$1,000 to \$2,499; **Super H.E.L.P.er** - \$500 to \$999; **Extra H.E.L.P.er** - \$100 to \$499; **Big H.E.L.P.er** - \$1 to \$99

Businesses

Mega Super Colossal H.E.L.P.er: Toyota Motor Sales, U.S.A., Inc., **Super Colossal H.E.L.P.er:** Torrance Refining Company, **Colossal H.E.L.P.er:** Conover & Grebe, LLP, Continental Development Corporation, The Canterbury, Torrance Memorial Medical Center, **Benefactor:** Carico Johnson Toomey LLP, DCH Auto Group\Gardena Honda, Farmers & Merchants Trust Company, Morgan Stanley Smith Barney, Niman & Associates, Inc., PDM, LLP, Pettler & Miller LLP, Providence Little Company of Mary Medical Center, Watson Land Company, Welch & Co., **Partner:** Charles Schwab - Torrance, **Extra H.E.L.P.er:** Weinstock Accountancy Corporation

Foundations, Government and Groups

Mega Super Colossal H.E.L.P.er: Los Angeles County Supervisor Janice Hahn, Noble and Lorraine Hancock Family Fund, Mr. & Mrs. Ralph D. Scriba Fund, **Super Colossal H.E.L.P.er:** McMillen Family Foundation, Sandpipers Associates, **Colossal H.E.L.P.er:** Marcil Family Foundation, **Partner:** Ralphs Community Contribution Program, Torrance Lions Club, **Super H.E.L.P.er:** DonateWell, **Extra H.E.L.P.er:** California Retired Teachers Association (CalTRA), OneHope Foundation, The Benevity Community Impact Fund, **Big H.E.L.P.er:** Employees Charity Organization of Northrop Grumman, The Boeing Employee Individual Giving Program

Individuals

Mega Super Colossal H.E.L.P.er: Mrs. Jimi Andersen, **Super Colossal H.E.L.P.er:** Mr. Walter R. Burkley, Jr., Ms. Jacqueline M. Glass, Mr. & Mrs. Jerry Wittels, **Colossal H.E.L.P.er:** Mr. & Mrs. Robert Abelson, Mr. & Mrs. Michael A. Barth, Ms. Kathleen D. Crane, Ms. Helen Dennis, Ms. Yim L. Hom, Mr. & Mrs. Juris Kauls, Mr. & Mrs. Chuck Klaus, Dr. & Dr. Tom Paulsen, Ms. Carol Lee Rhyne, Ms. Cynthia Rustanius, Ms. Sharon E. Ryan, Mr. & Mrs. Robert J. Wade, **Benefactor:** Mr. & Mrs. Thomas C. Booth, Mr. & Mrs. Kent Burton, Mr. & Mrs. Raymond Destabelle, Mr. & Mrs. Julian Elliott, Ms. Stephanie Enright, Mr. & Mrs. Bruce Hoffman, Mr. Charles R. Holmes, Ms. Darlene R. Holubiak, Ms. Joyce Kochanowski, Mr. & Dr. Stephen B. Love, Ms. Marian Lyons, Ms. Nancy Mahr, Honorable George S. Nakano, Mr. Philip Johnston Ross, Ms. Nancy Scott, Ms. Barbara Ann Sepeda, Mr. & Mrs. Richard J. Sittel, Mr. Michael A. Swanson, Mr. & Mrs. Robert C. Visser, Mr. & Mrs. Robert Watts, Mr. Steve Wroblicky, **Partner:** Ms. Ann S. Brigden, Virginia Butler, Ms. Barbara Carlson, Mr. & Mrs. Ed Chappellear, Mrs. Leonor G. Chernila, Mr. John Chevedden, Dr. and Mrs. Berkley Eichel, Mr. & Mrs. Douglas F. Gordon, Mr. & Mrs. Jeff Grant, Mrs. Mary Anderson Haag, Mr. & Mrs. William L. Hayden, Ms. Carol D. Herrington, Mr. & Mrs. Larry Huff, Mr. Thomas P. Koehring, Mr. Donald Lanzinger, Mr. & Mrs. Paul J. Lupo, Mrs. Delia McCulloch, Dr. Hugh B. McIntyre, Mrs. Jane M. McNeil, Mr. Dana J. Morck, Mr. Frederic F. Randa, Mr. & Mrs. Robert B. Schachter, Mr. & Mrs. Harry E. Schauwecker, Mrs. Susan Seamans, Mrs. Adrienne Short, Ms. Evelyn Stern, Mrs. Phyllis Sussman, Mr. & Mrs. John M. Uharriet, Mr. & Mrs. Sidney A. Wielin, Mr. & Mrs. Richard S. Yamashita, **Super H.E.L.P.er:** Mr. & Mrs. Robert G. Armstrong, Mr. & Mrs. Jeffrey R. Atkins, Mr. & Mrs. Allen R. Bond, Ms. Cindy E. Chew, Mr. Slavko Cobanov, Mr. & Mrs. Donald Culler, Ms. Carol L. Dean, Mr. Michael D. Dillenback, Ms. Kathleen Fitzgerald, Dr. Mark Goldberg, MD, Mr. & Mrs. Dan Gruen, Mr. Thomas Handsaker, Mrs. Doris J. Hofmann, Ms. Betty A. Keel, Mr. & Mrs. Dennis L. Kern, Mr. & Mrs. Richard A. Kirk, Mr. & Mrs. Charles D. Knauer, Mr. & Mrs. Richard B. Lohrer, Ms. Cathy Luciano, Mr. & Mrs. John Magera, Mr. & Mrs. James McGann, Ms. Rose T. Mikami, Mrs. Marilyn L. Miles, Ms. Ljerka Miller, Ms. Sunny Moss, Mr. & Mrs. Neal C. Patterson, Ms. Tatiana Penners, Mr. & Mrs. Mike Richardson, Mrs. Peggy K. Roland, Mr. & Mrs. James Sarra, Mr. & Mrs. Donald M. Savell, Mr. & Mrs. Paul P. Slavich, Ms. Sandy VandenBerge, Mr. & Mrs. Hugh E. Wells, Mr. & Mrs. Roger Wells, Mr. & Mrs. John Robert White, Jr., Ms. Lois Zells, **Extra H.E.L.P.er:** Mr. & Mrs. Robert Bacon, Mr. & Mrs. Barry Baszile, Ms. Geraldine M. Belleville, Mr. Thomas Bellomo, Ms. Gayle Berry, Mr. & Mrs. Gus Beskos, Dr. Howard A. Bessen, Mr. Timothy E. Botello, Ms. Mary Boyd, Mr. & Mrs. Don Breier, Mrs. Gertrude Brown, Ms. Marietta Bullock, Ms. Gretchen M. Calhoun, Ms. Christine Campisi, Mr. Richard Carter, Ms. Phyllis O'Connor, Mrs. Helen Oshiro, Mr. & Mrs. Joe Poor, Mr. & Mrs. Lee Rock, Ms. Leann Roque, Mr. Terry Rubino, Ms. Shirley Russell, Ms. Rebecca Schroff, Mr. & Mrs. Ernest E. Seagren, Ms. Carmelita Sellers, Mr. & Mrs. Brian Sinclair, Mr. & Mrs. Darko Skracic, Mr. & Mrs. Martin Sprints, Ms. Ruth Stevens, Mr. & Mrs. Everett Stinson, Ms. Carmeta Sturdivant, Ms. Natalie Swit, Ms. Evelyn Teng, Mr. Mike F. Terre, Ms. Jo Ann Thomson, Ms. Sandra A. Tofflemire, Mr. & Mrs. Frank C. Vogt, Mrs. Lois Whitener, Mr. & Mrs. Clint Wilson, M L. Wong, Mrs. Eva La Vonne Wuertz, **Big H.E.L.P.er:** Mrs. Zita Bar, Mrs. Sonia Cabotaje, Ms. Gae Callaway, Mr. Vincent T. Chavez, Ms. Brenda Colfer, Ms. Donna Cotter, Mrs. Eleanor Curry, K. Fawson, Ms. MaryPat Green, Mr. & Mrs. Alan K. Hammer, Ms. Jane K. Hashimoto, Ms. Jeanne Hunter, Ms. Jeanne G. Hunter, Ms. Deborah Jones, Mrs. Amy Kato, Mrs. Rose M. Lampasi, Mr. Johann Lopez, Dr. & Mrs. John McDonald, Mrs. Rosa Ofelia Ponce, Dr. A. Puskas, Ms. Valerie Richards, Ms. Judy B. Semless, Ms. Virginia L. Valdespino, Ms. Teri Walsh, Ms. Gail Walton

Board of Directors

Tom Paulsen, M.D., Chair
Medical Group Director, (Retired)

Brad N. Baker, Esq., Vice Chair
Baker, Burton, & Lundy Law Offices

Laura Kauls, CPA, Treasurer
Raimondo Petit Group

Scott Donnelly, CPA, Secretary
Partner, PDM CPSs, LLP

Michael A. Barth, Esq.
Michael A. Barth, Esq.,
A Professional Corporation

Wendy Bond, President/CEO
Guaranty Escrow, Inc.

Yim Hom
Corporate Controller (Retired)

Grant N. Niman, CPA
Niman & Associates

Peter D. Pettler, Esq.
Pettler & Miller, LLP

Debbie Richardson, Senior Vice V.P.
Premier Business Bank

Nancy Scott
Community Volunteer

Britt Huff, Ph.D.
Executive Director

Staff

Britt Huff, Ph.D.
Executive Director

Ardis Shubin
Community
Services
Specialist

Atsuko
Fukunaga
Community
Services
Assistant

Mary
Murphy
Bookkeeper

Grace
Farwell
Educational
Programs